

QUALITY POLICY
of NPJSC "Kazakh National Research Technical University
named after K. Satbayev" (Satbayev University)
for 2024-2027

Our mission: Science and education for the benefit of a person.

Our vision: A world-class university, a research hub in engineering education and science, contributing to the growth of the backbone sectors of the economy in the Republic of Kazakhstan, one of the 200 best universities in the world based on QS rating.

Satbayev University's strategic goal is to form a leading research, engineering and educational center in which scientific activity and education at all levels of higher and postgraduate education will be part of the single process aimed at training the leaders of a new generation who have received international recognition, whose developments and inventions make a significant contribution to the growth of the backbone sectors of Kazakhstan's economy and achieving the UN Sustainable Development Goals.

University's management of all levels undertakes to achieve the goals of Development Program of non-profit joint stock company "Kazakh National Research Technical University named after K.I.Satbayev" for 2023-2027, to ensure the effective functioning and continuous improvement of the quality management system, the effectiveness of measures within the framework of implementing the quality policy and goals, the high level of services, as well as to respond promptly to changes in internal and external environment conditions.

- We are committed to providing the students with quality education that meets national and international standards.
- We support dynamic scientific and research activities, both among students and teachers, and contribute to advancing their creativity.
- We provide access to innovations in the education sphere and develop digital educational technologies.
- We actively interact with our students, teachers, researchers, employers and society to ensure that their needs and expectations in the education and research sphere are met.
- We strictly comply with national and international standards and regulations in the education and research sphere.
- We provide transparent information related to the quality of our services and our research results to both internal and external stakeholders.
- Our teachers, researchers and administration are actively involved in ensuring the quality of education and research and share their experience and knowledge.
- We systematically assess and manage the risks associated with the education and research quality with the purpose to minimize the negative impact.
- University's supervisors and staff are in charge of ensuring the education and research quality within their functions and accountabilities.

Quality policy is collectively approved at all levels of University's corporate governance and is aimed at ensuring the quality of Satbayev University services for internal and external stakeholders, in accordance with the applicable ISO 9001 requirements, is focused on meeting the society's expectations and achieving the goals of University's Development Program until 2027.

Board's Chairman - Rector



M. Begentayev

Approved by Academic Council's decision dated 01.09.2023 №1